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QUESTIONS TO ASK METAL ROOFING CONTRACTORS DURING A CONSULTATION

CREDIBILITY QUESTIONS

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LICENSE

Do you have proof that you're a licensed roofing contractor?

☐

WORKMAN'S COMPENSATION

Do you have proof of workman's compensation insurance?

☐

LIABILITY INSURANCE

Do you have proof of liability insurance?

☐

EXPERIENCE

How long have you been installing metal roofing?

☐

YEARS IN BUSINESS

How long has your company been in business?

☐

NAME CHANGES

Has your company ever operated under a different name?

☐

LOCATION

Is your business local?

☐

EXAMPLES

Can you show me photos of jobs or projects you've completed?

☐

LOCAL INSTALLATIONS

Have you done any local installations that I can go look at?

☐

REFERENCES

Do you have any references who I can speak with?

☐

WARRANTIES

Do you or the manufacturer offer warranties? What are they, and how do I apply?

☐

TRANSFERRABLE WARRANTIES

Are the offered warranties transferrable?

PROJECT QUESTIONS

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PRIMARY CONTACT

Who is my primary contact during the installation?

☐

PERMITS

Do you need to pull a permit for my metal roof installation?

☐

CREW SIZE

How many people will be working on my roof?

☐

SUB-CONTRACTORS

Who will actually be doing the installation: your workers or subcontractors?

☐

BUILDING ACCESS

Will you need access to my home or business during the installation?

☐

CUSTOMER PRESENCE

Does someone need to be at my building at all times?

☐

DURATION

How long will my installation take?

☐

BID/QUOTE

Can you walk me through the bid/quote?

☐

DEPOSIT

How much am I required to pay up front?

☐

ROOF SYSTEM

Why are you recommending this roof system? How will it work with my roof characteristics?

☐

MANUFACTURER DETAILS

Do you use manufacturer provided installation details?

☐

PROBLEM AREAS

What are potential problem areas on my roof, and how will you address them?

☐

PROTECTION

How will you protect my building, gutters, yard, and other items from damage?

☐

INSTALLATION IMPACT

How much of an impact will the installation make on my yard, driveway, and neighborhood?

☐

CLEAN-UP

What should I expect for site clean-up?